

United Way Domestic Violence Summit Multnomah County Inventory Meeting – July 26, 2010

Welcome

Chiquita Rollins, Multnomah County Domestic Violence Coordinator, welcomed everyone to the meeting and led introductions). Sarah McDowell of United Way reviewed the purpose in holding these meetings. It has become clear that domestic violence homicides are a continuing problem. United Way wants to look at the existing regional response to domestic violence, the strengths of each county's system, the gaps that exist, and how the response might be improved. The focus of this project is limited to intimate partner violence, and its effect on those partners and their children. Facilitator Kamala Bremer then reviewed the model for structuring the discussion and the categories of response that we will be using (see handout "Shelves and Bins: Categories of DV Response – United Way DV Summit Project"), and started a process to answers the questions posed in the agenda.

I. Agencies and Linkages

The following agencies were identified as being central in this county to the delivery of services targeted for domestic violence victims/survivors, perpetrators/offenders, or children who have been affected by domestic violence. Networks identify the key groups that exchange information and coordinate among these system partners, or work together to improve services.

Primary Agencies

- 211/Safenet
- Allies in Change
- Abuse Recovery Ministry & Services (A.R.M.S.)
- Bradley Angle
- Catholic Charities' El Program Hispano, Project UNICA
- Choices, Domestic Violence Intervention Program
- ChangePoint
- Domestic Violence Court
- Family Court
- Ecumenical Ministries of Oregon, Russian Oregon Social Services
- Gateway Center for Domestic Violence Services
- Gresham Intimate Violence Education
- Immigrant & Refugee Community Organization (IRCO), Family Strengthening Program
- Legal Aid Services of Oregon
- Lifeworks NW
- Listen to Kids
- Police Departments, including Portland Police Bureau and their Domestic Violence Reduction Unit, as well as Gresham, Fairview and Troutdale
- Portland Women's Crisis Line
- Men's Resource Center & Women's Agenda
- Multnomah District Attorney's Office Domestic Violence Unit and Victim Assistance Program
- Multnomah County Domestic Violence Coordinator's Office
- Multnomah County Domestic Violence Enhanced Response Team (DVERT)
- Multnomah County Department of Community Justice
- Multnomah County Family Violence Coordinating Council
- Native American Youth Association Family Center
- Raphael House of Portland
- Salvation Army. West Women's & Children's Shelter
- Self Enhancement Inc., Domestic Violence Program
- SoValTi
- State of Oregon, Department of Human Services – Child Welfare, Self Sufficiency
- Volunteers of America Oregon, Home Free
- Young Women's Christian Association (YWCA) of Greater Portland, Yolanda House

Networks

- Child Welfare Council
- Community Against Domestic Violence (East. County)
- DV Court Work Group
- DV Court discussion group on domestic violence intervention services (1 year project chaired by Judge McKnight)
- DHS Service Delivery Area 2 (Multnomah County), Domestic Violence Advisory Group
- Family Violence Coordinating Council Multnomah County Family Violence Coordinating Council and committees: Stalking, Civil Court, Training, Budget, etc
- Gateway Partners & Gateway Advisory Board
- Local Family Law Advisory Committee
- Local Public Safety Coordinating Council
- Multnomah County, Domestic Violence Enhanced Response Team (DVERT), System Meetings
- Multnomah County, Domestic Violence Fatality Review Team
- Queer Caucus
- Rose City Justice Jammers
- TEEN Network (Youth DV Programs)
- Tri County Shelter Coordinators
- Tri County Domestic and Sexual Violence Intervention Network

- Tri County Batterers Intervention Provider Network
- Tri County Volunteer Network (Volunteer Coordinators)

Statewide Networks

- Batterer Intervention Standards group
- Family Violence Statewide Network (Probation/Parole supervision)
- Legislative Alliance to End Violence Against Women

State Funders and Advisory Groups

- Department of Human Services , Domestic Violence Fund – Advisory Committee
- Department of Justice (DOJ), Oregon Domestic and Sexual Violence Services Fund (ODSVS) – Advisory Council
- DOJ Violence Against Women Act Advisory Committee
- DOJ and Victim of Crime Act (VOCA) Fund, Advisory Committee
- State Joint Funding Committee, administered by Department of Justice

II. Services

The group identified services that are provided locally in each of the matrix sections. Primary providers are those with domestic violence-specific programs and serve as the major referral source for this need. Secondary providers provide important additional services.

Category of Service	Primary Providers in Multnomah County	Secondary Services
A. CRISIS RESPONSE		
Victim/ Survivor Support		
Crisis Response (emergency response system/911 ; police intervention; other in-person crisis response)	<ul style="list-style-type: none"> • District Attorney Victims’ Assistance Program – sexual assault response • Emergency Services – 911 • Portland Police Bureau – patrol/911 response • Portland Women’s Crisis Line – DV and sexual assault response 	<ul style="list-style-type: none"> • Gateway Center for DV Services – M-F 9-4, walk-in crisis response • Immigrant & Refugee Community Organization • Native American Youth Association Family Center

<p>Crisis Lines (telephone crisis intervention; DV hotlines; cultural/language specific)</p>	<ul style="list-style-type: none"> ● Catholic Charities’ El Programa Hispano’s Project UNICA Hotline – Spanish language DV/SA crisis line, 24 hours ● Gateway Center – M-F 9-4, call or walk-in crisis response ● Portland Women’s Crisis Line - domestic violence/sexual assault crisis line, 24 hours ● Additional Crisis Lines: <ul style="list-style-type: none"> ○ Bradley Angle House ○ Raphael House – 24 hour shelter line ○ Salvation Army, West Women’s & Children’s Shelter – 24 hour shelter line ○ Volunteers of America Oregon, Home Free – M-F 8-6 emergency services ○ YWCA of Greater Portland, Yolanda House – 24 hour shelter line 	<ul style="list-style-type: none"> ● 211/Safenet ● Native American Youth Association Family Center ● Russian Oregon Social Services
<p>Safety Planning</p>	<ul style="list-style-type: none"> ● Bradley Angle ● Catholic Charities’ El Programa Hispano, Project UNICA ● Domestic Violence Enhanced Response Team (DVERT) ● Gateway Center for DV Services ● IRCO, Refugee & Immigrant Family Strengthening Program ● Lifeworks NW ● Native American Youth & Family Center ● Portland Police Bureau, Domestic Violence Reduction Unit (DVRU) ● Portland Women’s Crisis Line ● Raphael House ● Russian Oregon Social Services ● Salvation Army West Women’s & Children’s Programs ● Self-Enhancement Inc., Domestic Violence Program ● YWCA Yolanda House ● Volunteers of America, Home Free - crisis intervention specialists, outstationed, mobile & courthouse advocates ● DA’s Victim Assistance Program 	<ul style="list-style-type: none"> ● Department of Community Justice – including referrals to VOA Home Free victim advocate ● Department of Human Services Child Welfare/Self Sufficiency – TA-DVS grants (individual victim financial support) ● District Attorney Victims’ Assistance Program ● Legal Aid of Services of Oregon ● Listen to Kids
<p>Safe Shelter (shelter, DV motel vouchers)</p>	<ul style="list-style-type: none"> ● Bradley Angle ● Catholic Charities’ El Programa Hispano, UNICA Crisis Line – short-term vouchers ● Portland Women’s Crisis Line – short-term vouchers ● Raphael House ● Salvation Army, West Women & Children’s Program ● Volunteers of America, Home Free 	<ul style="list-style-type: none"> ● Department of Human Services, Child Welfare – for current clients; Self Sufficiency - TA-DVS grants ● IRCO, Refugee & Immigrant Family Strengthening Program ● Short Term Rent Assistance Vouchers – multiple

	<ul style="list-style-type: none"> • YWCA, Yolanda House 	agencies
Safe Transportation	<ul style="list-style-type: none"> • Catholic Charities' El Programa Hispano UNICA Crisis Line – cab to motel/safety • Department of Human Services, Self Sufficiency – long-distance transportation through TA-DVS • Portland Women's Crisis Line – cab vouchers to safety 	<ul style="list-style-type: none"> • IRCO, NAYA and Shelters, for own clients/residents –
Emergency Needs	<ul style="list-style-type: none"> • Catholic Charities' El Programa Hispano • Department of Human Services, Self Sufficiency • Immigrant & Refugee Community Organization (IRCO) • Native American Youth & Family Center • Portland Women's Crisis Line • Russian Oregon Social Services • Volunteers of America, Home Free 	<ul style="list-style-type: none"> • All shelters, for own clients/residents • Domestic Violence Enhanced Response Team (DVERT) • Portland Police Bureau, Domestic Violence Reduction Unit
Immediate Protection/Orders (FAPA)	<ul style="list-style-type: none"> • Gateway Center for DV Services – advocate assistance with applications, hearings via teleconference • Multnomah County Circuit Court – issues orders • Volunteers of America Home Free – advocate assistance at Courthouse/Restraining Order Room 	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare/ Self Sufficiency • Department of Community Justice – probation sanctions • District Attorney's Office – prosecution of Violation of Restraining Orders, release conditions; Victims' Assistance Program – advocate assistance
Perpetrator/Offender Accountability		
Crisis Response	<ul style="list-style-type: none"> • Department of Community Justice • Department of Human Services, Child Welfare • Emergency Services/911 • Police Departments, all cities – patrol, 911 response 	<ul style="list-style-type: none"> • Gresham Intimate Violence Education • District Attorney, Victims' Assistance Program
Children/Youth Services		
Emergency Services	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare • All shelters, in conjunction with service to survivor • Portland Women's Crisis Line 	<ul style="list-style-type: none"> • All shelters, in conjunction with service to survivor • Portland Women's Crisis Line
Other	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare • Listen to Kids – parent/child trauma services • VOA Home Free, Children's Program • Insights Teen Parent Program – Kristina Project • West Women's Shelter and UNICA have Parent Child specialists (who used to available to other agencies) • Safe Start program in the Gresham Child 	<ul style="list-style-type: none"> • Native American Youth & Family Center • All DV shelters/transitional housing programs have children/youth services for residents •

	<p>Welfare Office with 2 victim advocates and one Parent-Child Specialist</p> <ul style="list-style-type: none"> • Catholic Charities’ El Programa Hispano Project UNICA (children’s groups) 	
--	---	--

B. INTERVENTION		
Victim/ Survivor Support		
Shelter & Housing	<ul style="list-style-type: none"> • Bradley Angle • Catholic Charities’ El Programa Hispano, Project UNICA • Native American Youth & Family Center - short term rent assistance, targeted to American Indian/Native American • Portland Women’s Crisis Line – emergency vouchers • Raphael House • Russian Oregon Social Services – transitional housing • Salvation Army, West Women’s & Children’s Shelter • Volunteers of America, Home Free (transitional housing, motel vouchers) • YWCA, Yolanda House 	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare/Self Sufficiency • Short Term Rent Assistance Vouchers (multiple agencies)
Individual Advocacy	<ul style="list-style-type: none"> • Bradley Angle – advocacy, support groups • Gateway Center Domestic Violence Services – access to counseling • Immigrant & Refugee Community Organization – advocacy • Native American Youth & Family Center – advocacy • Catholic Charities’ El Programa Hispano Project UNICA • Raphael House – advocacy • Volunteers of America Home Free – advocacy • YWCA, Yolanda House – advocacy • DVERT Advocates • Safe Start Advocates • DVRU Advocates 	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare / Self Sufficiency – advocacy for current clients • Department of Community Justice – advocacy for current clients • Metropolitan Public Defender – advocacy for current clients • Portland Police, Domestic Violence Reduction Unit • Portland Women’s Crisis Line – limited advocacy
Counseling	<ul style="list-style-type: none"> • Allies in Change – mandated victims/ secondary aggressors • Abuse Recovery Ministry & Services (A.R.M.S.) • Choices DV Intervention – including for mandated victims/secondary aggressors 	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare / Self Sufficiency – counseling referrals • Department of Community Justice – counseling for indigent clients

	<ul style="list-style-type: none"> • ChangePoint – including for mandated victims/secondary aggressors • Gateway Center Domestic Violence Services – access to counseling • Gresham Intimate Violence Education • Lifeworks NW • Listen to Kids – Portland Children’s Investment Plan, counseling • Men’s Resource Center and Women’s Agenda • SoValTi – family counseling, batterers, victims • Volunteers of America Home Free – counseling program opening fall 2010 	<ul style="list-style-type: none"> • Portland Women’s Crisis Line – counseling
Protection/ Protective Orders	<ul style="list-style-type: none"> • District Attorney, Victim’s Assistance Program – advocacy for crime victims & prosecution of violation of restraining orders • Gateway Center for Domestic Violence Services – access, advocacy • Legal Aid Services Oregon – information, representation • Multnomah County Circuit Court - access, information • Volunteers of America Home Free – restraining order advocate at courthouse 	<ul style="list-style-type: none"> • Metropolitan Public Defender • Multnomah Co. Department of Community Justice
Legal Assistance	<ul style="list-style-type: none"> • Catholic Charities, Immigration Legal Services • Gateway Center for DV Services – referrals, access to Legal Aid • Legal Aid Services of Oregon • Lewis & Clark Legal Clinic • Metropolitan Public Defender – representation for indigent criminal defendants, including DV victims • St. Andrew Legal Clinic 	<ul style="list-style-type: none"> • Immigrant & Refugee Community Organization - legal advocacy • Native American Youth & Family Center • Portland Women’s Crisis Line – legal referrals • SOAR – Immigration Legal Services • Volunteers of America, Home Free – hearing accompaniment • Gateway Center for DV Services for referrals/access to Legal Aid
Prosecutor-based victim assistance	<ul style="list-style-type: none"> • District Attorney, Victim’s Assistance Program – Victim Advocates, Crime Victim Compensation, Address Confidentiality, Crime Victim Rights 	
Other	<ul style="list-style-type: none"> • TA-DVS: Department of Human Services, Self Sufficiency – TA-DVS grant, individual financial support for DV survivor • Access to other on-site agencies: 	

	<p>Gateway Center for Domestic Violence Services – access to multiple agencies/ services in one location.</p> <ul style="list-style-type: none"> • Multi-disciplinary collaborative response: DVERT • Access to other on-site agencies: Bradley Angle Healing Roots Center • Access to other on-site agencies: Raphael House of Portland 	
Perpetrator/Offender Accountability		
Counseling: Individual and group	<ul style="list-style-type: none"> • Allies in Change • Abuse Recovery Ministry & Services • ChangePoint • Choices, Domestic Violence Intervention • Gresham Intimate Partner Violence Education • Department of Community Justice – for indigent clients • Men’s Resource Center • SoValTi 	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare – case planning, referrals, contracted services for current clients
Batterer’s Intervention	<ul style="list-style-type: none"> • Allies in Change • Abuse Recovery Ministry & Services • Choices, Domestic Violence Intervention • Gresham Intimate Partner Violence Education • SoValTi 	
Protective Orders/ Restraining Orders	<ul style="list-style-type: none"> • Metropolitan Public Defenders (violation of restraining order representation for defendants) • Private Bar 	<ul style="list-style-type: none"> • Multnomah County Sheriff’s Office – serves orders • Department of Community Justice – no contact orders • Department of Human Services, Child Welfare – service agreements
Legal Assistance	<ul style="list-style-type: none"> • Public Defender (criminal defendants) • Private Bar • St. Andrew Legal Clinic 	
Prosecution	<ul style="list-style-type: none"> • Domestic Violence Court • District Attorney, Domestic Violence Unit 	<ul style="list-style-type: none"> • Department of Community Justice – probation/parole, violation sanctions, pre-trial supervision
Criminal Justice	<ul style="list-style-type: none"> • District Attorney, Domestic Violence Unit • Department of Community Justice (DV Unit and others) • Multnomah County Sheriff’s Office – jail, Close Street Supervision 	
Couple/Family Support		

Counseling (with Conditions)	<ul style="list-style-type: none"> • Allies in Change • Gresham Intimate Violence Education 	
Counseling	<ul style="list-style-type: none"> • ARMS in Dec. • Gresham Intimate Partner Violence Education • Safe Start – mothers & children 	<ul style="list-style-type: none"> • Center for Family Success
Children/Youth Services		<ul style="list-style-type: none"> •
Counseling	<ul style="list-style-type: none"> • Listen to Kids – Parent-Child Involvement Project, Safe Start • Gateway Center – access to services • Volunteers of America, Home Free – children’s groups, parent support 	<ul style="list-style-type: none"> • Department of Human Services, Child Welfare (referrals to contracted providers for current clients) • Shelter programs for children/ child care for residents

C. PREVENTION – EDUCATION AND OUTREACH		
General Community		
Community Awareness and Education	<ul style="list-style-type: none"> • Listen to Kids (children, schools) • Raphael House (teens) • Volunteers of America Oregon Home Free – teens, pre-teens (schools) 	<ul style="list-style-type: none"> • Allies in Change • Choices DV Intervention • Department of Human Services, Child Welfare/Self Sufficiency • District Attorney, Victims’ Assistance Program • Immigrant & Refugee Community Organization • Legal Aid Services Oregon • Native American Youth & Family Center • Portland Police Bureau, Family Services Division • Portland Women’s Crisis Line • YWCA, Yolanda House • Catholic Charities’ El Programa Hispano Project UNICA
Employer Education	<ul style="list-style-type: none"> • Raphael House 	<ul style="list-style-type: none"> • Portland Police Bureau/ Family Services Division • Choices • Allies • Bradley Angle • Immigrant & Refugee Community Organization • YWCA Yolanda House • Portland Women’s Crisis Line
Health and Human Service Provider Education	<ul style="list-style-type: none"> • Lifeworks NW • Domestic Violence Coordinator’s Office, Trainer - for the Department of County 	<ul style="list-style-type: none"> • Allies in Change • Choices • Communities Against Domestic

	<p>Human Services</p> <ul style="list-style-type: none"> • Raphael House • Volunteers of America, Home Free • Bradley Angle House • Etc. 	<p>Violence</p> <ul style="list-style-type: none"> • Department of Human Services, Child Welfare, Self Sufficiency • Gresham Intimate Violence Education • Immigrant & Refugee Community Organization • Native American Youth & Family Center • Portland Women’s Crisis Line • Volunteers of America, Home Free • YWCA, Yolanda House
Targeted Groups		
Targeted High Risk	<ul style="list-style-type: none"> • Domestic Violence Enhanced Response Team (DVERT) • Portland Police Bureau , Domestic Violence Reduction Unit • Multnomah Co. Health Dept., Public Health – outreach through multiple programs: Nurse Home Visiting, Maternity Case Management, School-Based Health Centers, WIC (Women, Infants and Children) nutrition program 	<ul style="list-style-type: none"> • Allies in Change – criminal offender group
Children/Youth		
Ask about Violence in Early Childhood Intervention	<ul style="list-style-type: none"> • Listen to Kids • Public Health, Babies First/Cocoon Program 	<ul style="list-style-type: none"> • Immigrant & Refugee Community Organization • Salvation Army, West Women’s & Children’s Program
School-Based Prevention	<ul style="list-style-type: none"> • Listen to Kids • Portland Police Bureau, Girl Strength • Raphael House, TEEN Network • Volunteers of America, Home Free • Catholic Charities’ El Programa Hispano Project UNICA – Rape Prevention Education (as of 11/1/10) 	<ul style="list-style-type: none"> • Choices • Native American Youth & Family Center • Portland Women’s Crisis Line • Volunteers of America, Home Free
Other	<ul style="list-style-type: none"> • Allies in Change (Higher Education) 	<ul style="list-style-type: none"> • Safe Start (collaboration: Listen to Kids, El Programa Hispano, VoA Home Free, DHS Child Welfare)
Domestic Violence Policy and System Coordination		
Domestic Violence Issues	<ul style="list-style-type: none"> • Department of Human Services, Service District Area 2, Domestic Violence Advisory Group • District Attorney’s Office • Domestic Violence Enhanced Response 	<ul style="list-style-type: none"> • Oregon Public Health Division

	<p>Team</p> <ul style="list-style-type: none"> ● Domestic Violence Fatality Review ● Family Violence Coordinating Council and committees ● Legal Aid of Services of Oregon ● Local Public Safety Coordinating Council ● Oregon Law Center ● Oregon Public Health Division ● Tri-County Domestic & Sexual Violence Intervention Network 	
System Advocacy	<ul style="list-style-type: none"> ● District Attorney's Office ● Family Violence Coordinating Council, Budget & Executive Communities ● Legal Aid of Services of Oregon ● Oregon Law Center ● Tri-County Domestic & Sexual Violence Intervention Network 	
System Coordination	<ul style="list-style-type: none"> ● Court's, Child Welfare Council ● Domestic Violence Enhanced Response Team ● Family Violence Coordinating Council (FVCC) ● Rose City Justice Jammers - Criminal Justice system improvements ● Tri County Batterer Intervention Provider Network ● Tri-County Domestic & Sexual Violence Intervention Network 	

III. Assessment of System Capacity

Multnomah County participants noted that most services necessary for addressing domestic violence exist in the community. They often refer to shelter services elsewhere in the metro area. However, the primary gap is the lack of adequate funding and thus lack of capacity to meet current needs.

Specific gaps in the current system were then identified and prioritized. The number of votes for each is in parentheses. Higher priority items have been moved to the top of the list.

Gaps in Service

- Affordable Housing – Survivors. (10)
- Civil Legal Services – All Incomes, including free divorce/custody/other – immigration. (9)
- Flexible Financial Assistance (e.g. credit debt). (8)
- DV Services for Child Welfare involved families, like Family Involvement Team & Wraparound services. (8)
- Comprehensive primary prevention, focus also on non-physical abuse (7), and More general public education (1) (combined)
- Supervised visitation/safe exchange (reasonable cost). (7)
- Education on Domestic Violence K – 12 (primary & secondary prevention). (7)
- More DV Advocates. (6)
- Increase access to trauma – informed Mental Health & Alcohol/Drug treatment, including free of charge. (6)
- Long term transitional housing for survivors – including singles. (4)
- Increased language access. (4)
- Living wage for advocates. (4)
- Cross training – victim advocates, batter intervention and other providers. (3)
- Parenting – both parents. (3)
- Culturally specific advocacy – combined with language. (2)
- Employment Assistance. (2)
- More nights/weekend advocates. (2)
- Shelter capacity to take pets/or emergency animal shelter. (2)
- Supplemental counseling for abusers (in addition to batter intervention). (2)
- More complete Mental Health trauma intervention & family support services for children. (2)
- Increase funding for prosecution and supervision. (2)
- Targeted outreach and education to middle income survivors /persons. (1)
- Probation and Parole advocates, for survivors with abusers on supervision. (1)
- Include Domestic Violence Public Health Agenda for children & adults. (0)
- Broad volunteer recruitment. (0)
- Children’s Receiving Center. (0)
- Increase initial Self Sufficiency grants.
- Batterers Intervention Groups in jail & prison. (0)
- Services for victims/survivors in jail. (0)
- After care to reintegrate families. (0)

#